

It gives me great pleasure to introduce to you the next recipient of Otsego County's recognition of an Outstanding Employee. Earlier this year, all employees and department heads were invited to nominate individuals, who exhibit commitment to outstanding service; who sustain a high level of productivity and a consistent quality of work: who demonstrate a high degree of initiative, and who have effective relationships with others.

Otsego County has many wonderful employees. The selection process was truly difficult for so many nominated are worthy of this recognition. Through the years we've found that individuals serve the county in different ways; some serve residents directly through the delivery of social services while others may work behind the scenes finding ways to make the county more efficient with their 'can-do' attitude.

Jocelyn Harris in her role of Account clerk typist for the probation department is one of the county employees that have "gone above and beyond" in her clerical position. She joined the probation department in 2009 and after settling in, took on the task of switching the department to a new case management system that contains a strong financial component. She accomplished this with minimal training and continually works on improving her skills so that the best possible product is produced. As first point of contact for the probation department, Jocelyn is aware of how her professionalism reflects on the department and thus on the county as a whole. She strives to be thorough and is self-motivating as is shown through her initiative and attention to detail. Her positive attitude contributes to the smooth running of the department.

Jocelyn has a dedicated space in the parking lot and her name will be placed on the plaque which hangs in the entry to the office building.

Thank you for your dedication and hard work. Please come forward to accept this certificate of recognition.